



## Provider Notice

Thank you for being part of the Magellan Complete Care of Virginia (MCC of VA) provider network and helping our members live healthier lives.

As follow-up to our [previous notification](#), **effective January 1, 2021** the dedicated fax number for all behavioral health and Addiction and Recovery Treatment Services (ARTS) service authorization submissions will be 1-855-339-8179. Please also use this number to provide supporting clinical documentation for utilization review determinations. This new dedicated fax number will be for behavioral health and ARTS matters regarding Commonwealth Coordinated Care Plus (CCC Plus) and Medallion 4.0 members.

You can find information on submitting prior authorizations on the [Working with MCC of VA page](#) of our website or in your provider handbook.

If you have any questions, send an email to [UM\\_MCCofVA@mccofva.com](mailto:UM_MCCofVA@mccofva.com) or call us at 1-800-424-4524.