



## Provider Notice

Thank you for being part of the Magellan Complete Care of Virginia (MCC of VA) provider network and helping our members live healthier lives. Effective December 1, 2020, pre-certification requests submitted more than 72 hours after the service start date will not be accepted for review by the MCC of VA Utilization Management department.

The provider should submit untimely requests directly to claims for review. You can find information on submitting claims on the [Working with MCC page](#) of our website or in your provider handbook.

If you have any questions, send an email to [UM\\_MCCofVA@mccofva.com](mailto:UM_MCCofVA@mccofva.com) or call us at 1-800-424-4524.