

October 20, 2020

Dear Magellan Complete Care of Virginia Provider:

Thank you for being a valued part of our network. We have some exciting news. Late this year or early next year, Magellan Complete Care of Virginia (MCC of VA) will be acquired by Molina Healthcare, Inc. (Molina). Molina is a company that has Medicaid and Medicare health plans and programs, like MCC of VA, across the country.

Nothing will change immediately when MCC of VA becomes part of Molina. Until further notice, you will continue to:

- Have the same contract terms and reimbursement rates
- See the same MCC of VA members (MCC of VA member ID cards will still be valid)
- Reach us by the same MCC of VA phone numbers and emails
- Work with the same MCC of VA staff
- Use all MCC of VA provider manuals/handbooks and other materials, phone numbers, websites and portals, and other information sources

In addition, all authorizations and referrals made prior to the transaction date will continue to be valid through the authorization period. Until further notice, please request authorizations and submit claims using the current processes. We'll let you know in advance of any changes to these and any other processes, and we'll ensure you have the proper instructions and documentation for any new systems we may ask you to use.

Molina has decades of experience in Medicaid and Medicare, along with many resources that will help MCC of VA grow and continually improve how we work with our network providers. MCC of VA and Molina have similar cultures, missions, strengths and capabilities, and we are excited about working together.

MCC of VA and Molina are committed to making this change as smooth as possible. We value our relationship with you and will update you as we know more. In the meantime, if you have any questions, please see the FAQ document on the MCCofVA.com provider website.

Sincerely,

Darrin Johnson
Plan President
Magellan Complete Care of Virginia