

Here for you through all of life's moments

During these uncertain times, Magellan Complete Care of Virginia (MCC of VA) is putting your health, safety and welfare first. We're closely watching the situation related to COVID-19. And we're working with our providers and community resources to make sure you get the quality care you need.

We're making these changes during the COVID-19 State of Emergency:

- ✓ Practicing social distancing by limiting face-to-face visits and reaching out to members by telephone
- ✓ Waiving member copays for Medicaid or FAMIS covered services
- ✓ Giving members 90-day supplies of routine, prescribed medications
- ✓ Expanding telehealth services so you can see your doctor online
- ✓ Providing unlimited minutes for members with Safelink smartphones until May 2020

If you are having trouble getting food please reach out to Member Services or your Care Coordinator for help.

Have questions?

Call:

CCC Plus: 1-800-424-4524 (TTY 711)
Medallion 4.0: 1-800-424-4518 (TTY 711)
Monday–Friday from 8 a.m.–8 p.m.
local time

Email:

MCCofVA@magellanhealth.com

Visit:

MCCofVA.com

ATENCIÓN: Si habla español, tiene servicios de asistencia de idiomas a su disposición. Llame al 1-800-424-4524 (TTY 711) de CCC Plus o al 1-800-424-4518 (TTY 711) de Medallion 4.0.

참고: 한국어를 사용하고 계신 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. CCC Plus의 경우 1-800-424-4524(TTY 711)번으로 전화하거나 Medallion 4.0의 경우 1-800-424-4518(TTY 711)번으로 전화하십시오.

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