

Month Day, Year

Addressee's name
Business Address
Street Address
City, State Zip Code
Country

THIS IS NOT A BILL

Dear Member:

We are writing to find out if you received the services listed below. THIS IS NOT A BILL.

Services billed:

Provider of service(s): «Prov_First_Name» «Prov_Last_Name»
Date of service: «Clcl_Low_Svc_Dt»
Total charges: \$ «Total_Charge»

What you need to do...

- If you received the services listed: You do not have to reply to this letter. You do not have to do anything.
- If you did NOT receive the services that are listed: Please call Member Services right away at 1-800-424-4524, TTY 711. This call is free. Our office hours are Monday through Friday from 8 a.m. to 8 p.m.

Stopping fraud is one way we can keep health care costs down. Thank you for your help.

Sincerely,

Sender's name

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-424-4524 (TTY 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-424-4524, TTY 711 번으로 전화해 주십시오.

Magellan Complete Care complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Sender's title

Magellan Complete Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

encl / cc / bc

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-424-4524 (TTY 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-424-4524, TTY 711 번으로 전화해 주십시오.

Magellan Complete Care complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.