

Provider Notice

Reasons to Update Provider Data: Members can't find you

Members need the right kind of care, at the right time, in the right place. Magellan Complete Care of Virginia (MCC of VA) strives to connect our members with provider options that meet their preferences and clinical needs. Unfortunately, out of date or missing information about your practice or a specific practitioner in our systems can create obstacles to the referral process.

Please update or verify your provider data today so we can continue connecting you with members looking for care that you are uniquely suited to provide.

Here's what you can do:

Physical Health Providers

- [Click here](#) to download the MCC of VA roster template
- Email a full roster to MCC of VA at MCCVAProviderRoster@magellanhealth.com
- Send a full roster every quarter
- Send additions, removals, and location information updates every month
- Smaller provider groups (15 or fewer) may use the Provider Data Change Form instead. Click [here](#) to download.

Behavioral Health Providers

- Go to www.MagellanProvider.com
- Sign in to the secure portal
- Select "Display/Edit Practice Information" to update the following:
 - Roster: use the online Provider Data Change Form to maintain roster data
 - Review all roster data for accuracy every quarter
 - Make sure to enter changes at least once every month
 - Service Address: Organizations cannot add a service address using the online application. Please send an amended DBHDS license to VAProviderQuestions@magellanhealth.com to initiate the process to add a new or change an existing service address.
 - Financial: Magellan requires network providers to sign up for electronic funds transfer (EFT). Register for EFT via the Magellan provider website and receive all payments electronically.
 - Specialties/Languages: Individual practitioners can add languages. All provider types can add specialties.

If you have any questions, please call us at 1-800-424-4524 or email MCCVAProvider@magellanhealth.com. Thank you for your participation in the MCC of VA provider network. Together we're helping members live healthier lives.