Provider Notice

Thank you for your continued support in helping Magellan Complete Care of Virginia (MCC of VA) members live healthier lives. To more effectively track the number of outpatient Occupational Therapy (OT), Physical Therapy (PT) and Speech Therapy (ST) visits, MCC of VA now requires prior authorization for all visits for Medicaid members. This change was reflected in the updated prior authorization list posted to MCCofVA.com on February 6, 2020. You can find the updated prior authorization list on the UM-Authorizations Forms page of MCCofVA.com.

The first 12 visits of each fiscal year will not require a medical necessity review after the authorization is received. These first 12 visits are put in as a registration approval. A medical necessity review will be applied after the first 12 visits of each fiscal year. The fiscal year runs from July 1st to June 30th of the following year.

If you have any questions about these changes, please email us at UM_MCCofVA@mccofva.com or call us at 1-800-424-4524.