



Provider Notice

Thank you for your continued partnership with Magellan Complete Care of Virginia (MCC of VA). We'd like to remind you of some important training requirements per your contract with us. Please follow the steps below to ensure your organization completes the appropriate training. If you have any questions, please contact the Magellan Provider Network Management Department.

Description and Instructions

All provider employees that support the MCC of VA contract are required to complete the MCC of VA Model of Care training. The steps below outline the overall process to access, monitor and communicate the completion of the training requirement for your organization.

Step 1 – Identify an Authorized Contact for the Organization

All contracted provider organizations should identify one primary contact to oversee the dissemination and completion of annual training. The *Authorized Contact* will be responsible for attesting to the completion of required training for all employees as relevant to their role and job function.

Step 2 – Ensure Employees Complete the Training

The *Authorized Contact*, or their designee, is responsible for delivering and/or disseminating the required training to employees.

Content Delivery: Employees can review the content online by accessing the training materials at the link provided, or you can download the materials for distribution or use in a classroom setting (delivered by the *Authorized Contact* or their designee). [2018 Provider Training \(Model of Care\)](#)

Documenting Completion: Please document the name and date of completion of each employee. Maintain this documentation at your site.

Step 3 – Complete the Attestation

The *Authorized Contact* must complete and sign the MCCVA Model of Care Provider Attestation using the link below.

[2018 Provider Training \(Model of Care\) Attestation](#)