



Magellan Complete Care of Virginia

Quick Reference Guide

Behavioral Health Care and Substance Use Disorder Services

Magellan Complete Care of Virginia (MCC of VA) provides comprehensive care service to its assigned members enrolled under the Commonwealth Coordinated Care Plus (CCC Plus) program. For CCC Plus members enrolled under MCC of VA for care, you must contact and coordinate services with MCC of VA for most behavioral health and /or substance use disorders service. The following services will not be available under the Member’s CCC plus benefit plan until on /after **January 1, 2018**.

Community Mental Health Rehabilitation Services	Procedure Code
Mental Health Case Management	H0023
Therapeutic Day Treatment (TDT) for Children / Assessment	H0035 HA / H0032 U7
Day Treatment/ Partial Hospitalization for Adults / Assessment	H0035 HB / H0032 U7
Crisis Intervention	H0036
Intensive Community Treatment / Assessment	H0039 / H0032 U9
Mental Health Skill-building Services (MHSS) / Assessment	H0046 / H0032 U8
Intensive In-Home / Assessment	H2012 / H0031
Psychosocial Rehab / Assessment	H2017 / H0032 U6
Crisis Stabilization	H2019
Behavioral Therapy / Assessment	H2033 / H0032 UA
Mental Health Peer Support Services or Family Support Partners – Individual	H0025
Mental Health Peer Support Services or Family Support Partners – Group	H0024

In these cases, you must continue to seek authorization for service through Magellan of Virginia**, the Commonwealth’s Behavioral Health Service Administrator (BHSA).

Until January 1, 2018, authorization and billing for some services must be determined by the behavioral health service being requested. This reference guide will assist you with understanding who to contact to coordinate service for MCC of VA members.

****Please note Magellan Healthcare of Virginia (aka Magellan of Virginia) is a separate entity from Magellan Complete Care of Virginia, a CCC+ plan. ****

Click the link to the service you are requesting below to find the guide for that service.

<u>ARTS Peer Supports/Family Support Partners (T1012 and S9445)</u>	<u>EPSDT Group Home (H0019)</u>
<u>ARTS Substance Use Care Coordination (G9012)</u>	<u>EPSDT Residential Placement (0961)</u>
<u>ARTS Substance Use Case Management (H0006)</u>	<u>GAP Case Management (H0023 UB & UC)</u>
<u>ASAM OTS - OPT/OBOT (H0004, H0005, H0014 and CPT codes)</u>	<u>GAP SMI Screening (H0032 UB & UC)</u>
<u>ASAM level 0.5 and drug screens</u>	<u>IACCT Assessment (90889 HK & TS)</u>
<u>ASAM 1.0 - Outpatient Therapy</u>	<u>Inpatient Hospitalization and TDO</u>
<u>ASAM 2.1 - ARTS Intensive Outpatient (H0015)</u>	<u>Inpatient Hospitalization (Freestanding Hospital)</u>
<u>ASAM 2.5 - ARTS Partial Hospitalization (S0201)</u>	<u>Intensive Community Treatment (H0039)</u>
<u>ASAM 3.1 - ARTS Clinically Managed Low Intensity Residential Services (H2034)</u>	<u>Intensive In-Home Services (H2012)</u>
<u>ASAM 3.3 - Clinically Managed Population Specific High Intensity Residential Services (H0010)</u>	<u>Mental Health Case Management (H0023)</u>
<u>ASAM 3.5 - Clinically Managed High-Intensity Residential Services (Adult) (H0010HB)</u>	<u>Mental Health Peer Supports/Family Support Partners (H0024 and H0025)</u>
<u>ASAM 3.5 - Clinically Managed Medium-Intensity Residential Services (Adolescent) (H0010 HA)</u>	<u>Mental Health Skill-building Services (H0046)</u>
<u>ASAM 3.7 – Medically Managed intensive Outpatient Services (Adult) (H2036 HB)</u>	<u>Outpatient Therapy</u>
<u>ASAM 3.7 – Medically Monitored High Intensity Inpatient Services (Adolescent) (H2036 HA)</u>	<u>Psychological Testing</u>

<u>ASAM 4.0 – Medically Managed Intensive Inpatient Services (H0011)</u>	<u>Psychosocial Rehabilitative Services (H2017)</u>
<u>Crisis Intervention (H0036)</u>	<u>Psychiatric Residential Treatment Facility (PRTF)</u>
<u>Crisis Stabilization (H2019)</u>	<u>Therapeutic Day Treatment Services (H0035 HA)</u>
<u>Day Treatment/Partial Hospitalization (H0035 HB)</u>	<u>Therapeutic Group Home (H2020 and H2022)</u>
<u>EPSDT 1:1 Residential Supports (H2027)</u>	<u>Treatment Foster Care Case Management (T1016)</u>
<u>EPSDT Behavioral Therapy (H2033)</u>	

Services Supported by Magellan of Virginia Behavioral Health Services Administrator (BHSA)

Service authorization requests, registration, and billing for the following services are submitted to the Behavioral Health Services Administrator (BHSA), **Magellan of Virginia**, for Coordinated Care Plus (CCC Plus) members enrolled with Magellan Complete Care of Virginia (MCC of VA)

For information on service authorization, registration, or claims you may contact Magellan of Virginia at 1-800-424-4046 or visit www.MagellanofVirginia.com. Service authorization, registrations, and claims can be submitted via www.magellanprovider.com.

- EPSDT 1:1 Residential Supports (H2027)
- EPSDT Behavioral Therapy (H2033)
- EPSDT Group Home (H2019)
- EPSDT Residential Placement (0961)
- GAP Case Management (H0023 UB and UC)
- GAP SMI Screening (H0032 UB & UC)
- IACCT Assessment (90889 HK & TS)
- Intensive In-Home Services (H2012)
- Mental Health Case Management (H0023)
- Mental Health Peer Supports/Family Support Partners (H0024 and H0025)
- Psychiatric Residential Treatment Facility
- Therapeutic Day Treatment Services (H0035 HA)
- Therapeutic Group Home (H2020 and H2022)
- Treatment Foster Care Case Management (T1016)
- Crisis Intervention (H0036)
- Crisis Stabilization (H2019)
- Day Treatment/Partial Hospitalization (H0035 HB)
- Intensive Community Treatment (H0039)
- Mental Health Skill-building Services (H0046)
- Psychosocial Rehabilitation Services (H2017)

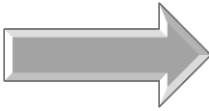
Behavioral Health and Substance Use Disorder Service Covered by Magellan Complete Care of Virginia (MCC of VA)

Service authorization requests, registration, and billing for the following services should be submitted to Magellan Complete Care of Virginia (MCC of VA).


*****Please note Magellan Healthcare (aka Magellan of Virginia) is a separate entity from Magellan Complete Care of Virginia, a CCC+ plan. *****

- ARTS Peer Supports/Family Support Partners (T1012 and S9445)
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- ASAM 4.0 – Medically Managed Intensive Inpatient Services (H0011)
- Inpatient Hospitalization and TDO
- Inpatient Hospitalization (Freestanding Hospital)
- Outpatient Therapy
- Psychological Testing

Member presents
Magellan Complete Care
of Virginia (MCC of VA)
Member ID Card



Follow Authorization
and Billing
Instructions for MCC
of VA.
See Provider Manual
at www.mccova.com

 John Smith Medicaid ID ZECM12345678	Magellan COMPLETE CARE. Subscriber ID ZEB123456789	In case of emergency, go to the nearest emergency room or call 911 Member Service: 1-800-424-4524 (TTY) 711 Provider Service: 1-800-424-4524 (TTY) 711 Behavioral Health: 1-800-424-4524 (TTY) 711 24-Hour Nurse Advice: 1-800-424-4524 (TTY) 711 Transportation: 1-800-424-4524 (TTY) 711 Pharmacy Help Desk: 1-800-424-4524 (TTY) 711 24 hours a day, 7 days a week Rx Prior Authorizations: 1-800-424-4524 (TTY) 711 Website: www.mccofva.com Smiles for Children: 1-888-912-3456	General Mailing Address: MCC of VA 3829 Gaskins Rd Richmond, VA 23233-1437
<small>RXBIN: 016523 RXPCN: 62282 RXGRP: VAMLTSS</small>		Claims Address: MCC Claims Service Ctr., 1 Cameron Hill Circle, Suite 52, Chattanooga, TN 37402-0052	



Magellan Complete Care of Virginia

All your questions answered—and just one number to call!

Call **1-800-424-4524** for personalized support (Mon–Fri, 8 a.m.–8 p.m.) with:

- Orientation
- Claims
- Authorization requests
- Care coordination
- All your other provider service needs

Utilization management fax: 1-866-210-1523

Visit our provider portal at **www.MCCofVA.com** to access:

- Electronic claims submission
- Online training
- Electronic funds transfer
- & more

Active EDI clearinghouses as of 8/1/17 (Payer ID is MCCVA):

- Availity
- Office Ally
- Trizetto Provider Solutions

Submit paper claims to:
Magellan Complete Care of Virginia
Claims Service Center
1 Cameron Hill Circle, Ste. 52
Chattanooga, TN 37402