



Provider Notice

Thank you for your continued support in helping Magellan Complete Care of Virginia (MCC of VA) members live healthier lives. To more effectively review for the right level of care the following changes will be made in the Utilization Management review process for initial diagnosis-related group (DRG) inpatient requests: after the initial request is reviewed and if approved, the initial authorization will be approved for 14 calendar days instead of the current 20 calendar days. After the initial 14 calendar days, the concurrent reviews will now be reviewed every 7 calendar days thereafter instead of every 5 calendar days.

If you have any questions about these changes, please email us at UM_MCCofVA@mccofva.com or call us at 1-800-424-4524.