

Provider Notice

Thank you for your continued support in helping Magellan Complete Care of Virginia (MCC of VA) members live healthier lives. As a result of the COVID-19 pandemic, the Department of Medical Assistance Services (DMAS) has asked all Medallion 4.0 Managed Care Organizations (MCOs) to institute a temporary uniform payment increase of 29% to in-network physicians and non-physician professional providers.

The temporary increase is only applicable to Evaluation and Management (E&M) services with dates of service between March 1, 2020 and June 30, 2020. This increase applies to E&M codes ranging from 99200 through 99499.

We will begin reprocessing eligible paid claims starting in August and will complete all reprocessing activities by October 31, 2020. As reprocessing of your claims are completed, you can expect to see the adjusted payment increases on your explanation of payment (EOP) notices. You do not have to resubmit your previously paid claims to MCC of VA in regards to this matter.

This does not apply to Commonwealth Coordinated Care Plus (CCC Plus) claims incurred during this period.

If you have any questions about these changes, please contact us at 1-800-424-4524.