

# Availity online authorization portal

MCC of VA and Availity are proud partners in bringing you a better way to request service authorizations. Log in to Availity and start using online authorizations now!

## What are the advantages of online authorizations?

- Submit service authorization requests in real time
- Attach all clinical information via the portal for both initial requests and continued stays
- Quick reference numbers assigned automatically
- Fewer phone calls and faxes

## Are you ready to streamline your authorization requests?

- Sign up for the Availity provider portal if you are not yet registered
  - Go to [Availity.com](https://www.availity.com)
  - Click “Register” in the upper right-hand corner
  - Follow the prompts to register your account
  - Call Availity at 1-800-828-4548 for troubleshooting
- Watch a [recorded training](#)
- Provide feedback on any improvement opportunities you find
  - Email us at [MCCVAProvider@magellanhealth.com](mailto:MCCVAProvider@magellanhealth.com)
  - You can also contact your network representative

**Availity online authorizations are available for these service types:**

### Inpatient Confinement

- Elective
- Emergency

### Outpatient Surgical Procedure

- Elective
- Emergency

### Inpatient Behavioral Health

- Psych Acute Inpatient
- Psych Residential
- Crisis Stabilization
- Electroconvulsive Therapy (ECT) Inpatient
- Substance Abuse Detox

- Substance Abuse Inpatient
- Substance Abuse Residential Treatment Center (RTC)
- Behavioral Health Sub-Acute
- 23-hour Observation

### **Outpatient Behavioral Health**

- Psych Partial Hospitalization (PHP)
- Psych Intensive Outpatient (IOP)
- Crisis Stabilization
- Respite
- Ambulatory Detox
- Substance Abuse IOP
- Substance Abuse PHP
- Comprehensive Child and Family Treatment (CCFT) also known as Intensive In-Home (IIH) Treatment
- Psych Testing
- Psych Consult (Medical Floor)
- Routine Supported Housing
- Program of Assertive Community Treatment/Assertive Community Treatment (PACT/ACT)
- Community Treatment Team (CTT) also known as Intensive Community Treatment (ICT)
- Home-based Treatment
- Mental Health Care Coordination
- Electroconvulsive Therapy (ECT) Outpatient
- Enhanced Supported Housing
- Medically Fragile Supported Housing
- Applied Behavioral Analysis (ABA)
- Nursing Home Outpatient
- Transcranial Magnetic Stimulation (TMS) therapy
- Mental Health Peer Support Services Individual
- Mental Health Peer Support Services Group
- Therapeutic Day Treatment (TDT) for Children
- Mental Health Skill-building Services (MHSS)
- Psychosocial Rehab (PSR) - Clubhouse

### **Observation**

- Elective
- Emergency