Availity online authorization portal

MCC of VA and Availity are proud partners in bringing you a better way to request service authorizations. Log in to Availity and start using online authorizations now!

What are the advantages of online authorizations?
- Submit service authorization requests in real time
- Attach all clinical information via the portal for both initial requests and continued stays
- Quick reference numbers assigned automatically
- Fewer phone calls and faxes

Are you ready to streamline your authorization requests?
- Sign up for the Availity provider portal if you are not yet registered
  - Go to Availity.com
  - Click “Register” in the upper right-hand corner
  - Follow the prompts to register your account
  - Call Availity at 1-800-828-4548 for troubleshooting
- Watch a recorded training
- Provide feedback on any improvement opportunities you find
  - Email us at MCCVAProvider@magellanhealth.com
  - You can also contact your network representative

Availity online authorizations are available for these service types:

Inpatient Confinement
- Elective
- Emergency

Outpatient Surgical Procedure
- Elective
- Emergency

Inpatient Behavioral Health
- Psych Acute Inpatient
- Psych Residential
- Crisis Stabilization
- Electroconvulsive Therapy (ECT) Inpatient
- Substance Abuse Detox
• Substance Abuse Inpatient
• Substance Abuse Residential Treatment Center (RTC)
• Behavioral Health Sub-Acute
• 23-hour Observation

Outpatient Behavioral Health
• Psych Partial Hospitalization (PHP)
• Psych Intensive Outpatient (IOP)
• Crisis Stabilization
• Respite
• Ambulatory Detox
• Substance Abuse IOP
• Substance Abuse PHP
• Comprehensive Child and Family Treatment (CCFT) also known as Intensive In-Home (IIH) Treatment
• Psych Testing
• Psych Consult (Medical Floor)
• Routine Supported Housing
• Program of Assertive Community Treatment/Assertive Community Treatment (PACT/ACT)
• Community Treatment Team (CTT) also known as Intensive Community Treatment (ICT)
• Home-based Treatment
• Mental Health Care Coordination
• Electroconvulsive Therapy (ECT) Outpatient
• Enhanced Supported Housing
• Medically Fragile Supported Housing
• Applied Behavioral Analysis (ABA)
• Nursing Home Outpatient
• Transcranial Magnetic Stimulation (TMS) therapy
• Mental Health Peer Support Services Individual
• Mental Health Peer Support Services Group
• Therapeutic Day Treatment (TDT) for Children
• Mental Health Skill-building Services (MHSS)
• Psychosocial Rehab (PSR) - Clubhouse

Observation
• Elective
• Emergency